

JANET ROH
22628 Crosshill Avenue
Torrance, CA 90505
626-676-3606

July 13, 2013

Bob,

It was a pleasure working with you in purchasing my first home! In this rough market, I know I would not have been able to buy this house without you. After having worked with several agents and having numerous offers on homes rejected, I knew I needed to change tactics. When I first met you at the open house, I was comfortable enough to approach you directly, even though you were representing the sellers. You were personable, straight-forward and not pushy. And, as we continued to work together, I was confident that you were trustworthy and very competent.

I appreciated that you always responded to my calls and emails immediately and you provided great referrals. You even introduced us to our new neighbors! You helped guide me through escrow and made the whole process go smoothly. We are very happy with our new home and grateful for all your work!

Sincerely,



Janet Roh